



Helping You to Build a Better Workplace...™

Capabilities: Hicks-Carter-Hicks, LLC is an award-winning and full-service performance improvement company established in 1999. Our primary purpose is to provide business solutions, services and expertise that enable government, quasi-government, commercial (private/public) and nonprofit clients to achieve organizational excellence by enhancing employee performance, improving work processes and creating a productive work environment. The benefits in doing business with us are: customized services & solutions; results-driven and award-winning performance; diverse experience in various industries; extensive technical expertise; and national presence. For more information about our company and the services/solutions that we provide, see the following information below and visit our website at www.h-c-h.com.

Leadership Development, Training and Facilitation

- Coaching (Individuals, Teams and Workgroups)
- Leadership Development Training
- Diversity and Inclusion Training
- Various Professional Development Seminars
- Online Learning & Development Center
- Curriculum Development
- Meeting, Program and Focus Group Facilitation
- Simulations

Surveys, Assessments and Audits

- 360s / Employee Assessments
- Competency Assessments
- DiSC & Various Other Assessment Instruments
– Distributor of Everything DiSC Products
- Surveys: Culture, Diversity & Inclusion, Employee Engagement, Employee Satisfaction and Customer Satisfaction
- Focus Groups & Interviews
- HR Audits

Consulting

- Management
- Process Improvement
- Human Resource
- Diversity and Inclusion
- Organizational Development / Change Management
- Strategic Planning

NAICS Codes

- 541611 – Administrative Management & General Management Consulting
- 541612 – Human Resource Consulting
- 541618 – Other Management Consulting
- 611430 – Professional and Management Development Training

Certifications

- Small Business Enterprise (SBE)
- Women Business Enterprise (WBE) (WBENC)
- Women-Owned Small Business (WOSB)
- Disadvantaged Business Enterprise (DBE)
- Minority Business Enterprise (MBE)

Sample List of Awards & Recognition

- 2014: Diverse Business Leaders Award - *St. Louis Business Journal*
- 2013: Top 100 St. Louisans to Know – *St. Louis Small Business Monthly*
- 2012: Diversity Hero – *St. Louis Small Business Monthly*
- 2010–2014: Top 25 African-American Businesses in the Region: *Salute to Excellence in Business Award*
- 2007: Excellence Award for Professional Services - St. Louis Minority Business Council
- 2000: Diverse Universe Award for Exemplary Performance (Awarded by our client the Metropolitan St. Louis Sewer District - MSD)

Contact Us

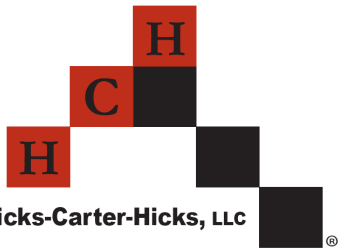
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Types of Clients

- Government
- Quasi-Government
- Commercial (Public/Private)
- Nonprofit

Industries

- Agriculture
- Banking & Financial Services
- Communication
- Construction
- Education (Universities and School Districts)
- Food Service
- Gaming
- Government (Federal, State and Local)
- Healthcare
- Hospitality
- Insurance (Property, Casualty, Life and Health)
- Retail
- Utilities
- Many more....

Sample List of Past and Present Clients

- Alberici
- Ameristar Casinos
- Andy's Seasoning
- Brown Shoe Company
- City of Cincinnati, OH
 - ◇ Greater Cincinnati Water Works
 - ◇ Metropolitan Sewer District of Greater Cincinnati
- City of Kirkwood, MO
- Department of Interior / Bureau of Reclamation (Subcontractor)
- Department of Veterans Affairs
- Detroit Wastewater Partners
- DuPont
- Edward Jones
- Enterprise Bank and Trust
- Exelon Corporation
- Hazelwood School District
- Macy's
- Mercy
- Metropolitan St. Louis Sewer District
- Missouri Department of Transportation
- Missouri Foundation for Health
- Missouri Higher Education Loan Authority
- Monsanto
- Nationwide
- Saint Louis Public Library
- SSM Health Care-St. Louis
- State of Missouri (Subcontractor)
- Westfield Bank and Westfield Insurance
- Many more....

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